

Burnaby 8 Rinks Birthday Party Packages

Frequently Asked Questions

Q: Is there a limit to the number of guests allowed to attend?

A: Yes. The maximum number of kids allowed per party is 24 kids

Q: How will we know where to go when we get there?

A: When you arrive in the main lobby the video boards will indicate the guest of honour's name and what rink/field to go to. Example: Happy Birthday Jimmy! - RINK 8.

Q: Can we bring our own food and drinks?

A: No, as we have a fully licensed restaurant upstairs and for health and safety reasons, our facility has a NO outside food/beverage policy. We make an exception for the birthday cake only.

Q: Where can we store the birthday cake?

A: The kitchen can store your cake in the fridge or freezer. Please see the kitchen or party host to assist with this. Kitchen is located on the 2nd floor.

Q: Are skate rentals included in the package price?

A: Skate and helmet rentals are included for the kids and parents attending the party

Q: Do we need to bring utensils/plates/cups/etc?

A: No. We provide cutlery, napkins, cups, table cloths, lighter, and 10 helium balloons bundled on the party table. The only items you need to bring are a birthday cake and candles.

Q: Can I bring my own decorations?

A: Yes, you may bring decorations within reason however, you will be responsible for putting them up as well as taking them down. We also kindly ask that you do not use tape to hang items on the walls.

Q: Do you have skating aids?

A: Yes, we have 16 skate bars to assist skaters on the ice. Please ask your host.

Q: Can I order additional food?

A: Yes, you may order and pay for additional food through our Wild Wing Restaurant. It is recommended that you place your order for all additional food 1 week in advance of your party. You may also order additional food on the day of the party however, it may take longer to come out depending on how busy the restaurant is.

Q: Can we play hockey on the ice?

A: No. We hold our ice skating parties on RINK 8, our figure skating rink which does not have full boards or glass. Due to the fact there are not full boards or glass, for safety reasons **no pucks of any kind are permitted** on this ice surface at any time. This includes foam pucks & balls. Thank you for understanding.

Q: What are the conditions that apply for the bubble ball parties?

A: In order to properly fit the bubble balls, all party participants need to be 4 feet 11 inches tall. If participants do not meet the requirements they are not permitted to use the bubble balls. All party goers are required to have a birthday party waiver filled out and signed by a parent or guardian. Please ask the program coordinator if you are interested in adding bubble balls to your package.